

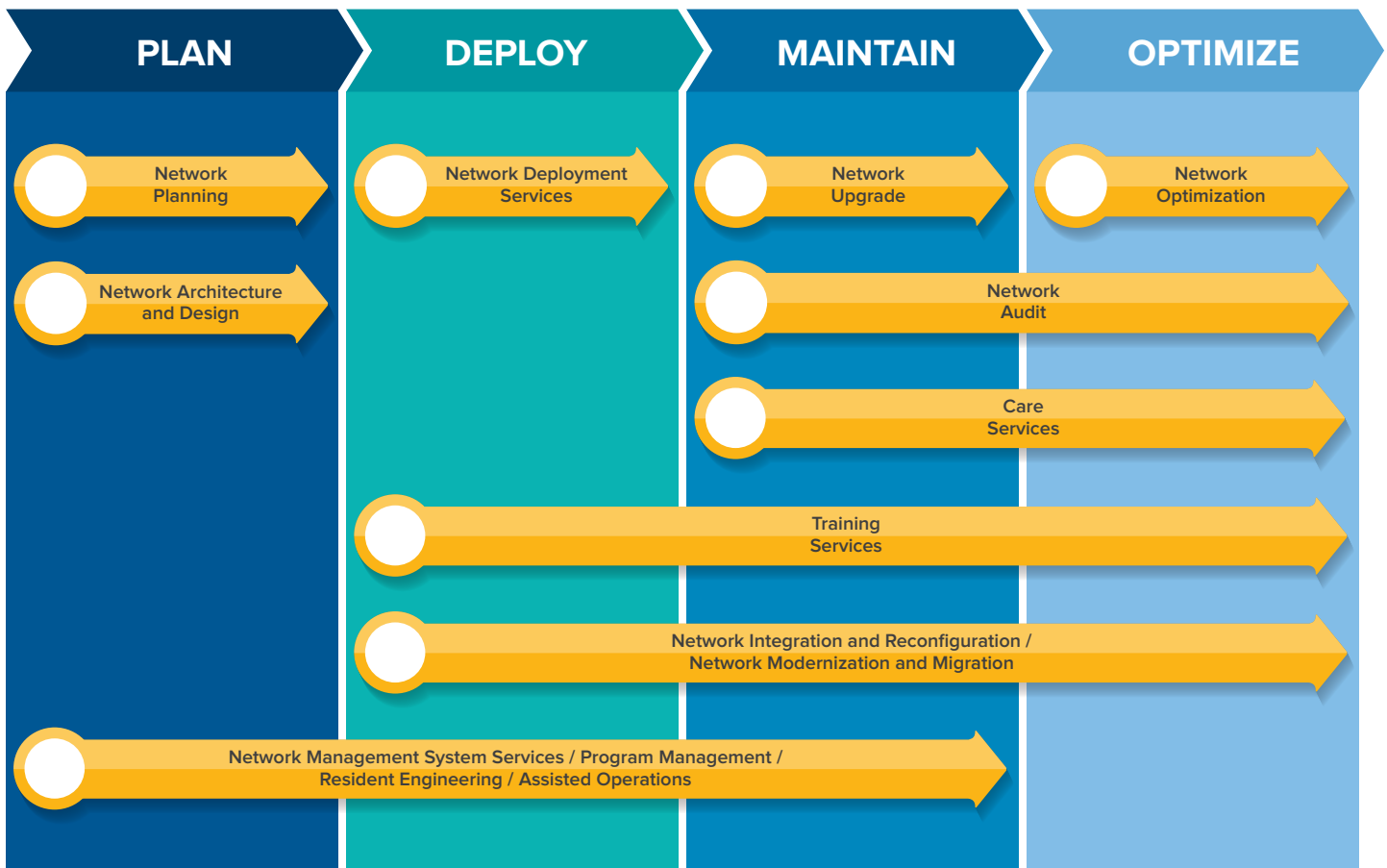
CORANT® GLOBAL SERVICES

# PORTFOLIO AT A GLANCE



At Coriant, we recognize that service provider networks and business drivers vary greatly. That is why we designed **a variety of options** to meet the most rigorous service expectations and to **complement your unique network and business objectives**.

## COMPREHENSIVE SERVICES PORTFOLIO COVERING EVERY PHASE OF THE NETWORK LIFECYCLE



OVERVIEW	SERVICE OPTIONS	
<b>Professional Services</b>		
<b>Network Planning and Optimization Services</b> are designed to help service providers plan and optimize their network.	Network Planning Network Optimization	Network Architecture and Design Network Audit
<b>Network Integration and Upgrade Services</b> are designed to keep the network running efficiently while incorporating innovative technologies and solutions to address changes in network demands.	Network Integration Network Reconfiguration	Network Upgrade Modernization and Migration
<b>Network Management System Services</b> support Coriant management systems and enable customers to properly design, deploy, configure, maintain, and migrate Coriant management systems.	NMS Design Service NMS Installation Service NMS Audit Service NMS Upgrade Service NMS Migration Service	NMS NBI Design and Integration NMS Database Service NMS Custom Software Service NMS High Availability Service
<b>Operations Support Services</b> are designed to assist with operational activities required to manage complex networks.	Program Management Resident Engineer	Assisted Operations Consulting Services
<b>Network Deployment Services</b>		
<b>Network Deployment Services</b> include a full suite of engineering, installation, testing, project management, and commissioning services.	Engineering Installation Material Services Installation Commissioning and Test Network Testing	Staging Customer Acceptance Testing Equipment Removal Fiber Characterization (*for optical networking only)
<b>Care Services</b>		
<b>Care Services</b> provide solutions to support day-to-day network operation including remote technical support, hardware servicing, onsite engineering, proactive audits, and software upgrade services.  Care agreements are offered in annual or multi-year support terms.	Technical Support: Remote or Onsite Access to Software Updates/Upgrades Designated Support Manager Installation of New Software for Network Elements	<i>Hardware Maintenance Options</i> Hardware Repair Advance Replacement Hardware Managed Replacement
<b>Training Services</b> include a variety of training solutions and post-training services to help customers confidently work with Coriant products. Coriant offers the following flexible training delivery options in a convenient format for each customer's unique learning requirements:  <ul style="list-style-type: none"> <li>Onsite – at a Coriant Training Center or at the customer's site</li> <li>Online – over the web or through Coriant's customer portal</li> </ul>	Basic Training Advanced Training Tailored Training Custom Training  Certification	<i>Post-Training Services</i> Mentoring Subscription Library Sandbox Technology Portal

\*Services available for all products except where noted

The Coriant Global Services **network lifecycle model** defines the activities required to successfully plan, deploy, maintain, optimize, and transition complex technologies throughout your network. Each service we provide is designed to: **accelerate** time-to-market and time-to-revenue; **maximize** ROI and realized customer value; **reduce** costs and simplify operations; **optimize** network performance and resource utilization; **increase** service reliability and network efficiency; and **mitigate** risk throughout the network lifecycle.

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